

**Please note the following cancellation policy which will apply to all individual bookings:**

Cancellation Policy for Hotel Reservation:

Cancellations until April 1st, 2022: 100% refund less Euro 35. - handling fee.

Cancellations between April 2nd and May 15th, 2022: 1-night cancellation fee will apply.

Cancellations received from May 16th, 2022 onwards: No refund can be made, 100% cancellation fee will apply on the full stay.

**No shows:** Your hotel room will be charged the full amount of your stay.

**Early Departure:** Guests will be charged in full for checking out prior to the departure date confirmed.

All cancellations and changes are to be addressed to Kuoni in writing, which reserves the right to charge an administration fee (15 euros). All necessary refunds will be made after the congress. Please note that accommodation for additional nights is strictly subject to availability.

Kuoni shall act as a mediator only and cannot be held responsible for any loss incurred or any damage inflicted on persons or objectives irrespective of whatsoever cause. Only written agreements shall be valid. The place of jurisdiction shall be Barcelona.